**Telephone**

**Telephone**

**Opening Hours**

**Appointments**

**Treatment**

**Treatment**

**Treatment**

**Repeat Prescriptions**

**Repeat Prescription**

This patient survey was carried out in December 2013 to determine what patients think of the access and services they receive here at Greenside. 100 patient questionnaires were completed. It would appear that overall patients are happy with the service they receive.

Actions

Recommend – encourage further comments from the Patient Participation group discussing maintaining high standards and share results with patients on the patient notice board in the waiting area, Greenside quarterly newsletter and our website + NHS choices.

Chart complied by AP/AW/APg