August-October 2014

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**Greenside Surgery Website**

<http://www.greensidegpsurgery.co.uk/>

Order your Prescriptions and book Appointments **ON LINE.**

Please ask at reception for your unique user name and password

**Electronic prescription Service**

Involves the electronic transfer of patients prescriptions to a nominated pharmacy via

SytmOne. Go live date 22nd October

**MORE DETAILS TO FOLLOW**

**Thursday-Education & training days**

**Closed from 12 noon**

Thursday 14th August

Thursday 11 September

Thursday 16 October

**Bank Holiday Closures**

August Bank Holiday 25th August

**Help us to help you**

If you need to see a Doctor for a medication review, a routine appointment,

Or if you are waiting for any investigation results. **PLEASE BOOK AN APPOINTMENT**, this will save you un-necessary waiting time in our open access

Surgery.

**Appointment Reminders**

We send an automated text message to remind you of any appointments you may have as a courtesy. It is still your responsibility to remember your appointments and contact the surgery if you cannot attend. These appointments can be used for other patients waiting to be seen.

THESE MESSAGES MUST NOT BE REPLIED TO/EMAILED TO AS STAFF DO NOT HAVE ACCESS TO THIS EMAIL ADDRESS.

**Changes To the Antenatal clinic**

As from October the Ante Natal clinic will be held on Monday Afternoon instead of the current Thursday Afternoon.

Our Midwife Christina Clark will give you more details soon.

**Mobile Telephone Numbers**

If you have a mobile telephone number or you change your landline number. Please advise our reception staff.

**Patient Participation Group**

Our next meetings are 14th August and 16th October at 5.30pm-6.30pm.

All new members are welcome. If you would like to join or ask any advice from our members, please ask at reception or email;

[Greensidesurgery.participation@gp-c87020.nhs.uk](mailto:Greensidesurgery.participation@gp-c87020.nhs.uk)

PTO

**FLU SEASON 2014**

The Flu Season will soon be upon us. The vaccinations will be able from the beginning of October, We will be doing our usual Saturday morning clinic, **MORE DETAILS OF DATE TO FOLLOW**

**SHINGLES 2014**

Will be available for those eligible from October onwards.

**MORE DETAILS TO FOLLOW**

**NHS choices “Patient comments”**

“Excellent Surgery with wonderful reception staff” - NHS choices dated 23.6.14

A Big thank you to reception staff and Dr Evans re patient care and advice – Email from relative of patient 19.5.14

Nothing but praise for this practice, for the Drs, Nurses and reception staff, everyone is kind and caring. We always feel at ease. Many thanks for looking after us – Praise or Grumble comment sheet Jul 14

Editors

C Dalling/A Pearson